



# AMPLIFY OUR TEAM

## Quality and Quality Assurance Manager (m/f)

### We offer:

- A long-term professional perspective in a constantly growing company
- A friendly working environment with optimum conditions for your career progress
- A responsible task with significant creative potential
- An attractive salary and a structured training programme

### Your profile:

- Good university degree as well as demonstrable knowledge in the fields of Quality Management and Quality Assurance
- Practical experience with management systems as well as with the implementation of processes and process improvements
- Structured and target-oriented style of working
- Willingness to assume responsibility and contribute own ideas to your work
- Customer and team orientation
- Good command of German

### Quality Assurance:

- Drafting a quality assurance concept, deriving quality assurance standards and ensuring their implementation
- Assessing customer satisfaction, processing customer feedback and supplier inquiries
- Conducting 8D reports, tracking and implementing customer and supplier actions
- Process ownership for complaint processes and active operational work, including escalation of individual events, and interface with suppliers/purchasers /service

### Quality Management:

- Ensuring the maintenance and improvement of the QM system and the processes required for this purpose
- Implementing a CIP
- Reviewing the effectiveness of the QM system by internal/ external audits
- Reporting to top management on the performance of the QM system and proposing improvements
- Raising awareness of the requirements of the QM system throughout the company
- Collaborating on the establishment, implementation, maintenance and improvement of the QM system
- Developing and managing the documentation of internal processes and procedures according to a given method



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3D-Micromac AG is the industry leader in laser micromachining. We develop processes, machines and turnkey solutions at the highest technical and technological level. Our aim is to provide superb customer satisfaction even for the most complex projects.

3D-Micromac delivers powerful, user-friendly and leading edge processes with superior production efficiency. These proprietary technology innovations are now readily available on a worldwide scale.